



**Educational Institution**



**ANTI-BULLYING AND ANTI-VIOLENCE PLAN**

**FOR A HEALTHY AND SAFE LEARNING ENVIRONMENT**

**2025 - 2026**

**Québec** 

**For information**

**Établissement :** 884017  
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# PREAMBLE

Original text in French

The development of an anti-bullying and anti-violence plan is one process among a set of actions implemented by the educational institution to ensure a healthy and safe environment. The prevention of violence and bullying requires ongoing actions that depend, in particular, on the continuous and consistent application of the rules of conduct and safety measures approved by the governing board. In accordance with the Education Act (EA), the rules of conduct must specify, in particular:

- the attitudes and conduct that are required of students at all times
- the behaviours and verbal or other exchanges that are prohibited at all times, including during school transportation, regardless of the means used, including social media
- the applicable disciplinary measures, according to the severity or repetitive nature of the prohibited act

Furthermore, the rules of conduct and the safety measures must be presented to the students during a civics session held each year by the principal in collaboration with the school staff. They must also be sent to the parents at the beginning of each school year (EA, s. 76). Often outlined in the educational institution's code of conduct, these rules of conduct are intended to ensure the best possible conditions for success and the proper operation of the school. They establish the expected everyday behaviours for fostering community life (e.g. respect, civility). The objective of the anti-bullying and anti-violence plan is to develop ways of preventing the occurrence of any situation of bullying or violence, and to plan out the actions to be taken when such a situation unfortunately arises.

In this template for the anti-bullying and anti-violence plan, the term "instigator" replaces the more widely used term "author", particularly in legal frameworks. The term "instigator" is thus used in this document except when those legal frameworks are cited.

# INTRODUCTION

In order to clarify the duties and responsibilities of educational institutions and all school stakeholders involved in situations of violence and bullying, the Education Act (hereinafter, "EA" [CQLR, c. I-13.3]) requires every educational institution<sup>1</sup> to develop a plan aimed at preventing and putting an end to all forms of bullying and violence and, more specifically, at making the institution a healthy and safe learning environment, so that every student attending it can develop their full potential, free from any form of bullying or violence. In addition, the adoption of the Act respecting the National Student Ombudsman (S.Q., 2022, c. 17, hereinafter, "ANSO") has led to further amendments to the EA.

In particular, the EA therefore stipulates the following:

- The principal shall see to the implementation of the anti-bullying and anti-violence plan and shall promptly deal with any report or complaint concerning an act of bullying or violence that they receive or that the regional student ombudsman sends to the principal (EA, s. 96.12). The principal shall assist the governing board in the exercise of its functions and powers and, for that purpose, shall coordinate the development, the review and, if necessary, the updating of the anti-bullying and anti-violence plan (EA, s. 96.13). The principal shall see to it that all school staff members are informed of the school's rules of conduct, safety measures and anti-bullying and anti-violence measures, and of the procedure to be followed when an act of bullying or violence is observed (EA, s. 96.21).
- Every school staff member shall collaborate in implementing the anti-bullying and anti-violence plan and shall see to it that no student in the school is the victim of bullying or violence (EA, s. 75.3).
- The governing board is responsible for approving the anti-bullying and anti-violence plan, and any updated version of the plan, proposed by the principal (EA, s. 75.1).
- A document explaining the anti-bullying and anti-violence plan must be distributed to parents. The governing board shall see to it that the wording of the document is clear and accessible. The document must indicate that it is possible to make a report or file a complaint concerning an act of sexual violence to or with the regional student ombudsman and, for a person who is dissatisfied with the follow-up on a complaint filed with the institution, to use the complaint processing procedure provided for in the Act respecting the National Student Ombudsman (EA, s. 75.1).
- The anti-bullying and anti-violence plan must be reviewed each year and updated if necessary. The principal of the school sends a copy of the anti-bullying and anti-violence plan and any updated version to the National Student Ombudsman (EA, s. 75.1).
- Each year, the governing board shall evaluate the results achieved by the school with respect to preventing and dealing with bullying and violence (EA, s. 83.1).
- A document reporting on the evaluation must be distributed to the parents, the school staff and the regional student ombudsman (EA, s. 83.1).

## CONFLICT, VIOLENCE OR BULLYING

Conflict	Violence	Bullying
Misunderstanding or disagreement between two or more individuals who do not share the same point of view, values or interests. There are no victims, even if the individuals may feel like they are losing. A conflict may be resolved either through negotiation or mediation.	Any intentional demonstration of verbal, written, physical, psychological or sexual force which causes distress and injures, hurts or oppresses a person by attacking their psychological or physical integrity or well-being, or their rights or property (EA, s. 13).	Any repeated direct or indirect behaviour, comment, act or gesture, whether deliberate or not, including in cyberspace, which occurs in a context where there is a power imbalance between the persons concerned and which causes distress and injures, hurts, oppresses, intimidates or ostracizes (EA, s. 13).

### Sexual Violence

The *Education Act* does not provide a definition of sexual violence. However, reference to the following definition is suggested:

The concept of sexual violence refers to any form of violence committed through sexual practices or by targeting sexuality, including sexual assault. It also refers to any other misconduct, including that relating to sexual and gender diversity, in such forms as unwanted direct or indirect gestures, comments, behaviours or attitudes with sexual connotations, including by a technological means (*Act to prevent and fight sexual violence in higher education institutions* [CQLR, c. P-22.1]).

### Racism and Discrimination

#### **Racism:**

A set of ideas, attitudes, and actions that aim to or result in the inferiorization of ethnocultural and national groups in social, economic, cultural, and political terms, thus preventing them from fully benefiting from the advantages granted to all citizens. (Concerted Action Plan 2020-2025)

#### **Discrimination:**

Every person has a right to full and equal recognition and exercise of his human rights and freedoms, without distinction, exclusion or preference based on race, colour, sex, gender identity or expression, pregnancy, sexual orientation, civil status, age except as provided by law, religion, political convictions, language, ethnic or national origin, social condition, a handicap or the use of any means to palliate a handicap. Discrimination exists where such a distinction, exclusion or preference has the effect of nullifying or impairing such right. *Charter of Human Rights and Freedoms* section 10.

# GENERAL INFORMATION

## CHARACTERISTICS OF THE EDUCATIONAL INSTITUTION

Name of the educational institution	Mountainview School
Name of the School Board	Riverside School Board
Name of the Principal	Sandra Fréchette
Type of instruction	Elementary School
Number of students	262
Other characteristics	<ul style="list-style-type: none"> <li>It is situated in the suburban city of Otterburn Park</li> <li>The Socio-Economic Environment Index (SEI) of the school is 3</li> <li>It is a community-based school that has 29 mid- sized to very small communities within its registration zone</li> <li>31% of students have individualized education plans (IEPs)</li> <li>13% of students have disabilities, social maladjustments or learning difficulties.</li> <li>Some students are transported from far and can spend close to one hour on the bus</li> <li>33% of students speak English at home, while 66% speak French (1% other)</li> </ul>
Values identified in the educational project	Respect, courage and autonomy
Objective(s) of the educational project in relation to the anti-bullying and anti-violence plan	Objective 3: To improve students' feeling of safety at school

## INFORMATION ABOUT THE COMMITTEE

Name of the committee	Mountainview School ABAV Committee
Name and role of the person responsible for coordinating the work of the committee (EA, s. 96.12)	Sandra Fréchette, principal
Members of the committee (name and role) (EA, s. 96.12)	<p>96.12 Ed Act: The principal shall set up an anti-bullying and anti-violence team and designate a school staff member to coordinate its work as part of his/her regular duties.</p> <p>Sandra Fréchette- principal            Stéphanie Hébert- teacher            Annick Lefebvre- teacher            Lia Rossit- special education technician            Julie St-Germain- teacher            Angie Hinds- special education technician            Nadine Levesque- daycare technician</p>
Mandates of the committee	<p><b>The committee's mandates:</b></p> <ul style="list-style-type: none"> <li>Use the Our School Survey (OSS) and Mozaik OIM data to create the school portrait.</li> <li>Relate findings with the School Success Team committee for alignment with the Educational Project.</li> <li>Raise awareness on the data found and brainstorm preventative strategies to address the findings.</li> </ul>

	<ul style="list-style-type: none"> <li>• Write documents related to the anti-bullying and anti-violence plan that meet the needs of the school, such as the Code of Conduct and Discipline Referral Processes.</li> <li>• Communicate information on the plan to the entire school at Staff Meetings.</li> <li>• Support the implementation of the prevention measures in the action plan.</li> <li>• Put in place a process aimed at improving the school climate such as the Positive Behaviour Interventions and Supports program (PBIS) in parallel to sanctions</li> <li>• Ensure that the actions taken are consistent with the school's Educational Project.  </li> </ul>	
Frequency of committee meetings	At least, three meetings per school year and include dates below.	
	<b>First:</b> Beginning the process	Tuesday, November 11, 2025
	<b>Second:</b> Analyze the portrait and write the ABAV plan	Tuesday, December 2, 2025
	<b>Third:</b> Discuss potential second portrait and fill out <b>End-of-Year Report</b>	Tuesday, March 17, 2026
	<b>Other – if needed:</b>	Tuesday, May 19, 2026

## UNDERTAKING OF THE PRINCIPAL (EA, S. 75.2)

Toward the student who is the victim and their parents	<p><b>The student who is a victim:</b></p> <p><b>The principal of this school is committed to ensuring that the following undertakings will be carried out:</b></p> <ul style="list-style-type: none"> <li>• Rapid communication with parents/guardians</li> <li>• Implementation of support measures</li> <li>• Appropriate follow-up with the student and their parents to ensure that the situation has ended</li> <li>• Recording the event in Mozaik OIM.</li> </ul> <p><b>* These instances are not limited to the above-mentioned points and can be further elaborated depending on the specific circumstances.  </b></p> <p>96.12 Ed Act: The principal shall see to the implementation of the anti-bullying and anti-violence plan and shall promptly deal with any report or complaint concerning an act of bullying or violence that the principal receives or that the regional student ombudsman sends to the principal.</p>
Toward the instigator/perpetrator and their parents	<p><b>The student who is a perpetrator:</b></p> <p><b>The principal of this school/centre is committed to ensuring that the following undertakings will be carried out:</b></p> <ul style="list-style-type: none"> <li>• Rapid communication with parents.</li> <li>• Ensuring that the student and the parents make a commitment to the principal to take action to prevent the recurrence of bullying or violence.</li> </ul>



- Applying supervisory and disciplinary measures based on the act committed.
- Implementation of support measures.
- Appropriate follow-up with the student and their parents/guardians to ensure that the commitments/established plan have been respected.
- Recording the event in Mozaik OIM.

96.12 Ed Act: The principal shall see to the implementation of the anti-bullying and anti-violence plan and shall promptly deal with any report or complaint concerning an act of bullying or violence that the principal receives or that the regional student ombudsman sends to the principal.

# ELEMENTS OF THE ANTI-BULLYING AND ANTI-VIOLENCE PLAN (EA, s. 75.1)

## ANALYSIS OF THE SITUATION (OVERVIEW)

Analysis of the situation prevailing at the school with respect to bullying and violence (EA, s. 75.1, para. 3, subpara. 1)

Type of data collection, tool(s) used to produce the overview and information gathered	<b>Data collection throughout the school year:</b> <ul style="list-style-type: none"> <li>Information gathering tools that have been validated by our school board. OurSchool Survey, OIM (GRICS)</li> <li>Recordings of events, annual report, educational project, additional surveys developed in-house, moderated and structured discussion groups.</li> <li>Other data (ex. number of suspensions).</li> </ul>
Findings from the analysis of the current situation	<ul style="list-style-type: none"> <li>Strengths</li> <li>Vulnerabilities</li> <li>The degree to which students have a feeling of safety.</li> <li>The sense of belonging.</li> <li>Data surrounding bullying and violence.</li> </ul>
Priorities in relation to the overview and the analysis of the situation	<b>Priorities:</b> <ul style="list-style-type: none"> <li>Increase students' feeling of safety which reduces feelings of stress or anxiety</li> <li>Increase staff and student awareness of violence and bullying.</li> </ul>

## Sexual Violence

Findings with respect to sexual violence, if applicable	<b>Findings:</b> <ul style="list-style-type: none"> <li>Data on the number of cases amongst students involved in bullying or violence based on sexual orientation, gender identity or gender expression.</li> <li>Total number of incidents recorded in OIM (GRICS)</li> <li>Any observable trends from year to year (increase or decrease of events.)</li> </ul>
Priorities in relation to the overview and the analysis of the situation with respect to sexual violence, if applicable	<b>Priorities:</b> <ul style="list-style-type: none"> <li>Decrease the number of incidents of sexual violence.</li> <li>Maintain initiatives, should the findings indicate no events of sexual violence in the school.</li> </ul>

## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

Findings with respect to bullying or violence based on the aforementioned motives, if applicable	<b>Findings:</b> <ul style="list-style-type: none"> <li>Data on the number of discriminatory cases amongst students relating to ethnic background from OIM (GRICS).</li> <li>Data pertaining to students who feel excluded by their peers due to their ethnic or cultural background from data outlined in OSS thematic report.</li> </ul>
Priorities in relation to the overview and the analysis of the situation with respect to bullying or violence based on the aforementioned motives, if applicable	<b>Priorities:</b> <ul style="list-style-type: none"> <li>Decrease the number of discriminatory events pertaining to ethnic background.</li> <li>Maintain initiatives should the findings indicate no incidence of ethnic discrimination.</li> </ul>

## PREVENTION MEASURES

Prevention measures to put an end to all forms of bullying and violence, in particular those motivated by racism or homophobia or targeting sexual orientation, sexual identity, a handicap or a physical characteristic (EA, s. 75.1, para. 3, subpara. 2)

Prevention measures to prevent and put an end to all forms of bullying or violence at school	<b>Prevention measures regarding bullying and violence:</b> <ul style="list-style-type: none"> <li>Implementing SEL in elementary and high school, a mandatory initiative for the 2025-2026 academic year.</li> <li>Implementing SEL for adults developed in collaboration with the Centre of Excellence for School Climate and with CASEL.</li> <li>Continued adult supervision during recess additional training to noon hour supervisors.</li> <li>Increased supervision, assistance and support from Playground Leaders (cycle 3 students)</li> <li>Activities promoting students to learn about expected behaviours (ex. student assemblies, guest speakers, class visits)</li> <li>The use of programs or approaches that support social and emotional learning – Schoolbeat (formerly Moozooom) and Hors-Piste.</li> <li>Carrying out activities that bring people together and reinforce a sense of belonging and a positive school climate (ex. assemblies, Terry Fox Run)</li> <li>Working with community organizations to work on specific topics relating to bullying and violence (police officer, JAG, TELUS wise, TEL-Jeune, Missing Children's Network, l'Arc-en-ciel, CISSME).</li> <li>Creating a safe space (Oasis Room)</li> <li>Having a method of reporting acts of violence or intimidation confidentially or even anonymously (mailbox at Oasis).</li> <li>Involving multiple stakeholders in applying prevention measures: daycare, school transportation, extracurricular</li> </ul>
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	activities, etc.
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## Sexual Violence

Prevention measures put in place with regard to sexual violence	<ul style="list-style-type: none"><li>• CCQ / Sexuality of Education Curriculum and support from the Pedagogical Consultant holding the dossier.</li><li>• Entente with Marie-Vincent Foundation.</li><li>• Provide school staff members with training on sexualized behaviours.</li></ul>
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## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

Prevention measures put in place with regard to bullying or violence based on the aforementioned motives	<p><b>Prevention measures:</b></p> <ul style="list-style-type: none"><li>• Involvement of a counsellor or local organizations specialized in intercultural climate.</li><li>• Workshops for students on positive self-affirmation and appropriate responses when faced with discriminatory statements or actions (ex. workshops from Overture with the Arts.</li><li>• Mentions at each student assembly or when reviewing the Code of conduct.</li></ul>
Other information concerning updated promotion and prevention measures to prevent bullying and violence in the educational institution	

## COLLABORATION WITH PARENTS/GUARDIANS

Measures to encourage parents/guardians to collaborate in preventing and stopping bullying and violence and in creating a healthy and secure learning environment (EA, s. 75.1, para. 3, subpara. 3)

Measures planned to involve parents/guardians and encourage them to collaborate

### Measures to promote parent/guardian collaboration:

#### General information:

- Have ongoing discussions with Governing Board members and PPO members to see how they can get involved through different activities they plan or school endeavors.
- In the school, activities intended for parents/guardians could be offered in partnership with members of the community or community organizations. (CLC/Social Worker)
- Review communications to ensure they are as personalized as possible.

#### During situations of bullying or violence:

- Involve parents/guardians in solution-focused discussions and process.
- Support parents/guardians and refer them to resources and tools if necessary.
- Guide parents/guardians throughout the process, provide them with support, and, if necessary, refer them to organizations that can meet their needs.
- Remind parents/guardians and community partners about the school's roles and responsibilities. Clarify what the school expects of parents/guardians and the other parties involved.
- Plan to provide parents/guardians with support (e.g. liaison officer, community stakeholders, organizations).

Information to be shared	Strategies for sharing this information	Date
A document explaining the anti-bullying and anti-violence plan must be distributed to the parents (EA, s. 75.1).	<ul style="list-style-type: none"> <li>• Email</li> <li>• Website</li> </ul>	Wednesday, January 7, 2026
A document reporting on the annual evaluation of the anti-bullying and anti-violence plan must be distributed to parents (EA, s. 83.1).	<ul style="list-style-type: none"> <li>• Website</li> </ul>	Tuesday, June 30, 2026
The rules of conduct and the safety measures must be sent to the parents at the beginning of each school year (EA, s. 76).	<ul style="list-style-type: none"> <li>• Agenda, when applicable</li> <li>• Email</li> <li>• Website</li> </ul>	Friday, September 4, 2026
A school service centre must, not later than September 30 each year, inform the students, children and their parents of the possibility of filing a complaint under the complaint processing procedure provided for by this Act (ANSO, s. 21).	<ul style="list-style-type: none"> <li>• Website</li> </ul>	Wednesday, September 30, 2026

Other:		Click or tap to enter a date.
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## Sexual Violence

Measures planned to involve parents/guardians and encourage them to collaborate	<b>Measures to encourage collaboration:</b> <ul style="list-style-type: none"> <li>Organize an information session to present and demystify the sexuality education provided by the school.</li> </ul>
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Information to be shared	Strategies for sharing this information
A document informing the students and their parents/guardians of the possibility of making a report or filing a complaint concerning an act of sexual violence to or with the regional student ombudsman (ANSO, s. 21)	<b>Information about posting the document:</b> A document provided by the National Student Ombudsman explaining who may file a complaint and how that right is to be exercised must be posted visibly in each educational institution (ANSO, s. 21).  <b>Areas where the document is posted:</b> <ul style="list-style-type: none"> <li>Administrative office</li> <li>Main entry doors</li> </ul> <b>Information is also posted on the RSB website:</b> <ul style="list-style-type: none"> <li>The school board has posted this information on its website.</li> </ul>
A document specifying the contact information of the regional student ombudsman to whom the complaint must be referred. This document, provided by the National Student Ombudsman, must also explain who may file a complaint and how that right is to be exercised (ANSO, s. 21).	<b>Information about posting the document:</b> A document provided by the National Student Ombudsman explaining who may file a complaint and how that right is to be exercised must be posted visibly in each educational institution (ANSO, s. 21).  <b>Areas where the document is be posted:</b> <ul style="list-style-type: none"> <li>Administrative office</li> <li>Main entry doors</li> </ul> <b>Information about posting on a website:</b> <ul style="list-style-type: none"> <li>The school board has posted this information on its website.</li> </ul>
Other:	

## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

Measures planned to involve parents and encourage them to collaborate	Organize intercultural celebration with PPO	
Information to be shared	Strategies for sharing this information	Date
	Email invitations and parent newsletter	Monday, March 16, 2026
Other information concerning collaboration with parents		

## PROCEDURES FOR MAKING A REPORT OR REGISTERING A COMPLAINT



Procedures for reporting, or registering a complaint concerning, an act of bullying or violence to or with the institution and, more particularly, for reporting the use of social media or communication technologies for cyberbullying purposes (EA, s. 75.1, para. 3, subpara. 4)

**Procedures implemented for reporting incidents**

- [Report the incident to a school administrator.](#)

**Strategies for sharing these procedures**

- [At the Annual General Assembly for parents at the beginning of the academic year](#)
- [At the first assembly with students at the beginning of the academic year](#)
- [On the website](#)
- [In a monthly newsletter to parents](#)

**Procedures implemented for registering a complaint**

A person who is dissatisfied with the follow-up on a report or complaint concerning an act of bullying or violence may follow these procedures to file a complaint:

**Procedures implemented for reporting incidents**

**Examples of procedures:**  
Garry Tennant, Complaints Officer  
[complaintsofficer@rsb.qc.ca](mailto:complaintsofficer@rsb.qc.ca), 450-672-4010 ext.5541

**Strategies for sharing these procedures**

<https://www.rsb.qc.ca/flowchart-complaint-process>

A person who is dissatisfied with the follow-up on a report or complaint concerning an act of bullying or violence made to a principal of an educational institution may file a complaint with the person in charge of processing complaints (ANSO, s. 24, para. 2).

## Sexual Violence

### Specific procedures for reporting or registering a complaint concerning an act of sexual violence

- The procedures prescribed in the previous section also apply for reporting, or registering a complaint concerning, an act of sexual violence.
- Reporting, or filing a complaint concerning, an act of sexual violence to or with the regional student ombudsman directly is also an option (ANSO, s. 33, para. 2). This complaint must be filed in writing (ANSO, s. 31):
- Using the online form: File a complaint if you are dissatisfied with a school service
- By telephone or text message: 1-833-420-5233
- By email: [plaintes-pne@pne.gouv.qc.ca](mailto:plaintes-pne@pne.gouv.qc.ca)

### Other procedures

#### Procedure:

- Provide your complaint by email, phone or telephone to the school principal, Sandra Fréchette.
- State the nature of the act reported and provide as many details as possible.

A person who is a victim or those close to them may, at any time, report the situation to the police or to the director of youth protection (DYP), whether or not they have made a report to the educational institution or to the regional student ombudsman. Reports and complaints filed to/or with the educational institution do not replace the work carried out by the police department and the director of youth protection:

#### Contact information for the DYP

DYP Santé Montérégie  
1-800-361-5310

#### Contact information for the police department

Police Richelieu Saint-Laurent 450-536-3333

### Strategies for sharing these procedures

The place(s) where the document is posted in the educational institution

#### Examples of where the document can be posted:

- Administrative office
- Main entry doors

Website of the educational institution, if applicable

#### Information about posting on a website:

- If the educational institution does not have a website, there is no obligation to create one for this purpose.
- The school service centre or school board must post this information on its website, whether or not the educational institution does so.

Other:

**Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background**

Specific procedures for reporting or registering a complaint concerning an act of bullying or violence based on the aforementioned motives	<b>Examples of procedures:</b> <ul style="list-style-type: none"><li>• Provide the names of staff members who would be willing to receive reports and complaints (Staff Assistant, VP, Principal).</li><li>• Provide multiple methods for making reports and filing complaints (e.g. by email or telephone).</li></ul>
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**Strategies for sharing these procedures**

Strategies for sharing these procedures	<ul style="list-style-type: none"><li>• This information will be shared via email, newsletters, and the school website</li><li>• Dissemination of information during the Annual General Assembly</li></ul>
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Other information concerning the procedures for reporting or registering a complaint	
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# CONFIDENTIALITY

Measures to protect the confidentiality of any report or complaint concerning an act of bullying or violence (EA, s. 75.1, para. 3, subpara. 6)

## Measures implemented to protect confidentiality

### Measures intended to protect confidentiality:

- Increase staff awareness of the actions that must be taken to protect confidentiality during staff meetings.
- Identify a private location for a meeting with the people who are involved.
- Staff are reminded to keep every incident and the ensuing follow-up confidential. This is done at least once each year.
- Reports of bullying and/or violence are recorded on a digital database that has restricted access.
- Use intervention strategies that protect the anonymity of the person(s) who report or provide information.

Information concerning students involved in the situation must be treated with confidentiality. For example, information on the nature of the actions or measures taken by or toward the student who is the instigator may not be sent to the parents of the student who is the victim.

## Sexual Violence

Confidentiality measures\* to be put in place in the event of an act of sexual violence

### Confidentiality measures:

- Ensure that only the key people involved with the incident are informed of the situation.
- Confidentially record only the necessary information and restrict access to ensure that only the key people involved with the incident can access this information.

\* In accordance with the Youth Protection Act (CQLR, c. P-34.1, hereinafter YPA), a breach of professional secrecy is justified when a person contacts the DYP to make a report. It should be noted that the obligation of reporting to the DYP all situations of sexual abuse toward children and adolescents also applies to persons bound by professional secrecy, unless excluded (YPA, s.41)

## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

Confidentiality measures to be put in place in the event of an act of bullying or violence based on the aforementioned motives

### Confidentiality measures:

- Ensure that only the key people involved with the incident are informed of the situation.
- Confidentially record only the necessary information, and restrict access to ensure that only the key people involved with the incident are able to access this information.

Other information concerning confidentiality

# ACTIONS TO BE TAKEN FOLLOWING AN ACT OF BULLYING OR VIOLENCE

**Actions to be taken when a student, teacher or other school staff member or any other person observes an act of bullying or violence or when a report or complaint is sent to the institution by the regional student ombudsman (EA, s. 75.1, para. 3, subpara. 5)**

Actions to be taken by a student who is a witness or a confidant	Actions to be taken by a staff member who is a direct witness or a confidant (Stakeholder 1)	Actions to be taken by the person responsible for follow- up (Stakeholder 2)
<p><b>Information for a student who is a witness:</b></p> <p>Workshops, presentations or activities on the role of the witness and the confidant are probably provided by your educational institution, your school/centre or your school board. Ideally, use the same terminology when recording actions related to the role of a student who is a witness, whether at the educational institution, at the adult education centre or online.</p>	<p><b>The actions to be taken must be adapted to the situation.</b></p> <p>Information for a staff member who is a witness: It is important that everyone involved at an educational institution is aware of the emergency protocol and intervention methods during situations of violence and bullying. Effective communication tools can also ensure more rapid intervention.</p>	<p><b>The actions to be taken must be adapted to the situation.</b></p> <p>Take note of the necessary information and store it securely, especially for the purpose of sending a summary report to the director general, if applicable (EA, s. 96.12).</p>
<p><b>Student who is a witness:</b></p> <ul style="list-style-type: none"> <li>• Ask a school staff member for help</li> <li>• Use the mailbox near the technicians' office. Reports can be anonymous, if desired.</li> </ul>	<p><b>Staff member who is a witness:</b></p> <ul style="list-style-type: none"> <li>• Put an end to the inappropriate behaviour.</li> <li>• Describe the behaviour that is expected under the code of conduct.</li> <li>• Guide the student towards the expected behaviour.</li> <li>• Always verify how the victim is doing and assure them that the situation is being dealt with.</li> <li>• Record the relevant information and pass it along</li> <li>• Complete a Discipline Referral Form for the principal since this is considered a major event.</li> </ul>	<p><b>Person responsible for the follow-up:</b></p> <ul style="list-style-type: none"> <li>• Ensure the safety of all stakeholders.</li> <li>• Support the people affected by the situation.</li> <li>• Gather information.</li> <li>• Meet with the student who was a victim, the students who were instigators/perpetrators and the witnesses.</li> <li>• Inform the parents/guardians of the situation and encourage a solution focus approach.</li> <li>• Evaluate and analyze the situation, such as the frequency and severity of the behaviours as well as the needs of the students involved.</li> <li>• Record the event in OIM.</li> <li>• Inform key staff members to be on the alert</li> <li>• Follow-up with parents within 7 days.</li> </ul>

#### School principal

On receiving a complaint concerning bullying or violence, and after considering the best interest of the students directly involved, the principal shall promptly communicate with their parents to inform them of the measures in the anti-bullying and anti-violence plan. The principal shall also inform them of their right to request assistance from the person specifically designated by the school service centre for that purpose (EA, s. 96.12).

#### Name and contact information:

Garry Tennant, Complaints Officer  
[complaintsofficer@rsb.qc.ca](mailto:complaintsofficer@rsb.qc.ca), 450-672-4010 ext.5541

**Note:** The principal must be informed when a situation involves a school staff member, whether as the victim, instigator or witness of an act of bullying or violence. The principal shall analyze the situation to determine the supervisory or support measures as well as any disciplinary measures, if applicable, in accordance with the legal frameworks, the applicable collective agreements, and the roles and responsibilities of the educational organization. If the staff member is a victim or a witness, the principal must also send the information to the institution's health and safety committee.

## Sexual Violence

### *Actions to be taken when an act of sexual violence is observed*

By a student who is a witness or a confidant	By a staff member who is a direct witness or a confidant (Stakeholder 1)	By the person responsible for follow-up (Stakeholder 2)
<p><b>Student who is a witness or confidant:</b></p> <p>Take action to end the situation observed, for example, by:</p> <ul style="list-style-type: none"> <li>• Attempting to create a distraction to end the situation</li> <li>• Asking an adult for help as soon as possible.</li> </ul> <p>Do not share private information with other students; instead talk to an adult.</p>	<p>Any adult in the educational institution who receives information concerning a situation of sexual violence must:</p> <ul style="list-style-type: none"> <li>• Listen to the student and allow them to speak freely at their own pace, while respecting their silences.</li> <li>• Refrain from attempting to steer the conversation or question the student.</li> <li>• Take note of what the student as well as the adult confidant say.</li> <li>• Reassure the student that the situation is being taken care of</li> <li>• Inform the principal of the school/centre.</li> </ul>	<p>Avoid having the student repeat their disclosure multiple times.</p> <p>Take note of the necessary information and store it securely, especially for the purpose of sending a summary report to the director general and the regional student ombudsman, if applicable (EA, s. 96.12).</p>
	<p>Immediately report the situation to the DYP by calling the following number:</p> <p><b>DYP Santé Montérégie 1-800-361-5310</b></p>	<p><b>Person responsible for the follow-up:</b></p> <ul style="list-style-type: none"> <li>• Ensure the safety of all stakeholders.</li> <li>• Support the people affected by the situation.</li> <li>• Reassure people affected that the situation will be taken in hand.</li> <li>• Gather information.</li> <li>• Meet with the student who was a victim, the students who were instigators/perpetrators and the witnesses.</li> <li>• Inform the parents/guardians of the situation and encourage a solution-focused collaboration.</li> </ul>
	<p><b>Staff member who is a witness or confidant:</b></p> <ul style="list-style-type: none"> <li>• All sexualized behaviours that take place in a school environment should be addressed. For children under the age of 12, the interventions can take various forms based on the categories below of observable sexualized behaviour:</li> <li>• Healthy behaviours: normalize them, reassure students who are curious about sexuality, provide guidance, etc.</li> <li>• Behaviours that are inappropriate in the school</li> </ul>	<p>Evaluate and analyze the situation (note that this may be the responsibility of the DYP, depending on the context): the frequency and severity of the behaviours, the needs of the students involved, etc.</p>

	<p>setting: reframe the behaviour through basic intervention that references the code of conduct, be clear about the rules to be followed and the expected behaviours, guide students towards other methods for managing their emotions, etc.</p> <ul style="list-style-type: none"> <li>• Worrisome or problematic behaviour: stop the behaviour immediately using specific instructions, remind students of the rules to be followed, meet with the child or children involved, etc.</li> <li>• Refer to the principal regarding relevant guides or protocols that have been put in place (protocol for disclosures of situations of sexual violence, protocol in cases of sexualized behaviour, guide for making reports to the DYP, toolkit to be used for dealing with sexting or non-consensual sharing of intimate images, etc.).</li> <li>• Adopt a reassuring and open-minded attitude.</li> <li>• Facilitate eye contact with the student, for example, by positioning yourself at their level. Moderate your reaction; do not minimize or exaggerate the situation.</li> <li>• Use vocabulary appropriate for the student.</li> <li>• Do not promise students that you will keep the disclosure a secret.</li> <li>• Help the student understand that, to ensure their safety, the adult must provide information to people responsible for ensuring children and adolescents' safety (the DYP).</li> </ul>	
Other:	Other:	Other:



In accordance with the Youth Protection Act (CQLR, c. P-34.1, hereinafter “YPA”), any school staff member is required to immediately report to the DYP any situation covered by the YPA that involves minors, including situations of sexual abuse. Furthermore, any person, regardless of their role, is required to immediately report to the DYP any situation of sexual abuse or physical abuse (YPA, ss. 39-39.1). The confidentiality of the identity of the persons who report a situation to the DYP is guaranteed (YPA, s. 44).

In the case of a complaint concerning an act of sexual violence, the principal shall also inform the student who is the victim that it is possible to refer the complaint to the Commission des services juridiques. If the student is under 14 years of age, the principal also informs their parents of that option, and if the student is 14 years of age or over, the principal may also inform [their] parents of that option, with the student’s consent (EA, s. 96.12).

## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

***Actions to be taken when an act of bullying or violence based on the aforementioned motives is observed***

By a student who is a witness or a confidant	By a staff member who is a direct witness or a confidant (Stakeholder 1)	By the person responsible for follow-up (Stakeholder 2)
	<b><i>The actions to be taken must be adapted to the situation.</i></b>	<b><i>The actions to be taken must be adapted to the situation.</i></b>
<p><b>Student who is a witness or confidant:</b></p> <p>Take action to end the situation observed by doing the following:</p> <ul style="list-style-type: none"> <li>• Attempting to create a distraction to end the situation.</li> <li>• Asking an adult for help</li> <li>• Use the mailbox near the technicians' office. Reports can be anonymous, if desired.</li> </ul> <p>Do not share private information with other students; instead, talk to an adult.</p>	<p><b>Staff member who is a direct witness:</b></p> <ul style="list-style-type: none"> <li>• Systematically intervene in the event of discriminatory statements or actions by raising everyone's awareness of the consequences of these statements.</li> <li>• Work towards a consistent and fair application of the school's code of conduct and rules of conduct.</li> <li>• Complete a Discipline Referral Form to the principal since this is considered a major event.</li> <li>• Prioritize individual meetings, encourage dialogue and avoid losing sight of a person's individuality by falsely equating them with a group.</li> <li>• Speak with the student who was a victim to verify how they feel.</li> </ul>	<p><b>Person responsible for the follow-up:</b></p> <ul style="list-style-type: none"> <li>• Ensure the safety of all stakeholders.</li> <li>• Support the people affected by the situation.</li> <li>• Gather information.</li> <li>• Meet with the student who was a victim, the students who were instigators/perpetrators and the witnesses.</li> <li>• Speak with the student who was the instigator/perpetrator to verify what is behind their statements or actions, which may provide information about this student's preconceived ideas, prejudices, etc</li> <li>• Inform the victim's parents of the event.</li> </ul>

**Other information concerning the actions to be taken when an act of bullying or violence is observed**

## SUPERVISORY AND SUPPORT MEASURES

Supervisory and support measures for any student who is a victim of bullying or violence, for witnesses and for the perpetrator (EA, s. 75.1, para. 3, subpara. 7)

For the student who is the victim	For the student who is an instigator	For witnesses
<b>Measures for students who are victims:</b> <ul style="list-style-type: none"> <li>• Listen to the victim and gather information about their needs.</li> <li>• Ensure that victims agree to every action being taken that involves them.</li> <li>• Plan periodic follow-up meetings.</li> <li>• Provide individual and group workshops to support the development of social and emotional skills (management of emotions, self-assertion, etc.).</li> <li>• Work together with the student who is a victim to identify a location in the school where they feel good and may be allowed specific access privileges, if they want.</li> </ul>	<b>Measures for the student who is an instigator:</b> <ul style="list-style-type: none"> <li>• Plan periodic follow-up meetings with technicians or principal.</li> <li>• Provide individual and group workshops to support the development of social and emotional skills (conflict management, management of emotions, empathy development, etc.).</li> <li>• Provide activities allowing them to learn about the expected behaviours in detail.</li> <li>• Provide adult supervision at specific times that are considered contentious.</li> </ul>	<b>Measures for witnesses:</b> <ul style="list-style-type: none"> <li>• Address their feeling of safety by allowing them to express their emotions and thoughts.</li> <li>• Increase their awareness of their role as witnesses and the impact of this role. Explore what they would have liked to do, how they would have liked to do it, etc.</li> <li>• Increase their knowledge about confidentiality. Explain to them that what they have seen must remain confidential.</li> <li>• Provide activities in class or with technicians allowing them to learn about the expected behaviours in detail.</li> <li>• If necessary, plan periodic follow-up meetings.</li> </ul>

**Note:** The principal must be informed when a situation involves a school staff member, whether as the victim, instigator or witness of an act of bullying or violence. The principal shall analyze the situation to determine the supervisory or support measures as well as any disciplinary measures, if applicable, in accordance with the legal frameworks, the applicable collective agreements, and the roles and responsibilities of the educational organization. If the staff member is a victim or a witness, the principal must also send the information to the institution's health and safety committee.

## Sexual Violence

**Supervisory and support measures established and put in place following a needs analysis in relation to an act of sexual violence**

For the student who is the victim	For the student who is an instigator/ perpetrator	For witnesses
<b>Measures for students who are victims:</b> <ul style="list-style-type: none"> <li>• Organize individual support meetings, for example, to help them manage emotions, anxiety or insomnia.</li> <li>• Provide tools to improve concentration and academic</li> </ul>	<b>Measures for the student who is an instigator/ perpetrator:</b> <ul style="list-style-type: none"> <li>• Organize individual meetings designed to get the instigator/perpetrator to recognize and address what they did.</li> <li>• Provide individual or group workshops, for example, on curiosity and healthy sexual</li> </ul>	<b>Measures for witnesses:</b> <ul style="list-style-type: none"> <li>• Evaluate individual needs.</li> <li>• Provide individual or group workshops on healthy and egalitarian relationships. The latter will be age appropriate. Refer to school board professionals, if necessary,</li> </ul>

<p>motivation.</p> <ul style="list-style-type: none"> <li>• If necessary, refer students to external specialized organizations</li> <li>• If necessary, refer students to school board professionals from the Complementary Services department.</li> </ul>	<p>exploration, consent, egalitarian relationships or anger management.</p> <ul style="list-style-type: none"> <li>• Plan local and scheduled supports and interventions with technicians for a determined period of time</li> <li>• If necessary, refer students to external specialized organizations (local resources could be listed here).</li> <li>• If necessary, refer students to school board professionals from the Complementary Services department</li> </ul>	<p>regarding the content and delivery of these workshops or sessions.</p> <ul style="list-style-type: none"> <li>• Offer awareness-raising and educational activities for all students involved when the situation is known to many students within the educational institution, as in a case of non-consensual sharing of intimate images.</li> <li>• Provide psychological or emotional support to people who feel they need it after hearing a disclosure.</li> </ul>
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## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

***Supervisory and support measures established and put in place following a needs analysis in relation to an act of bullying or violence based on the aforementioned motives***

For the student who is the victim	For the student who is an instigator/perpetrator	For witnesses
<p>Measures for students who are victims:</p> <ul style="list-style-type: none"> <li>• Asking them a question to verify what they have experienced, and then, if necessary, provide information on the school's position regarding discrimination.</li> </ul> <p>For example: "Are you telling me that you feel you are being treated unequally because you are originally from another country?" followed by "If that's the case, that is a form of discrimination, and our action plan includes support measures to ensure that you are heard and that the situation is addressed."</p> <ul style="list-style-type: none"> <li>• Ensure Immediate Emotional and Physical Safety</li> <li>• Offer support</li> </ul>	<p>Measures for the student who is an instigator/perpetrator:</p> <ul style="list-style-type: none"> <li>• Provide guidance for the student to lead them to understand that a joke based on racial stereotypes is a racist action with negative consequences for the person targeted.</li> <li>• Starting from the instigator/perpetrator's preconceived ideas or prejudices, suggest a different way of expressing their point of view that leaves aside any prejudices.</li> </ul>	<p>Measures for witnesses:</p> <ul style="list-style-type: none"> <li>• Evaluate individual needs.</li> <li>• Provide individual or group workshops on healthy and egalitarian relationships.</li> <li>• When the situation is known to many students within the educational institution, offer awareness-raising and educational activities for all students involved.</li> <li>• Provide psychological or emotional support to people who feel they need it.</li> </ul>

**Other information concerning the supervisory and support measures**



## DISCIPLINARY MEASURES

Disciplinary measures for acts of bullying or violence, according to their severity or repetitive nature (EA, s. 75.1, para. 3, subpara. 8)

**Possible disciplinary measures, determined according to an analysis of the situation as well as the nature, severity and frequency of the acts committed**

### Disciplinary measures:

Based on the severity and frequency of incidences, and at the principal's discretion as well as in collaboration with the School Board when applicable, the following disciplinary or supportive/corrective actions may include, but are not limited to:

- Parent/Guardian notification
- Admonishment / conference with student (verbal warning)
- Reflection activity or action
- Recovery plan / Restorative measures or practices
- Written warning and deprivation of privilege(s) / service(s)
- Restitution
- Mediation or conflict resolution (when deemed appropriate)
- Probation and letter of expectations
- Behaviour contract
- Detention
- In-school suspension
- Out-of-school suspension
- Homebound Tutoring (supportive measure that could take place via Zoom or Teams)
- Referral to a counsellor, external social/medical agencies, for support
- Legal action/report to law enforcement, if required
- Collaboration with youth protection (support measure)
- Convocation to a disciplinary hearing at the school board
- School transfer
- Expulsion

*Filing a complaint with the police Youth Criminal Justice Act: The Youth Criminal Justice Act (S.C. 2002, c. 1) governs the justice system when an adolescent aged 12 to 18 breaks a federal law or is suspected of having committed a criminal offence. The criminal justice system for adolescents encourages rehabilitation and reintegration. The educational institution may be responsible for the enforcement of extrajudicial sanctions applicable to people who are instigators of violence in school contexts.*

## Sexual Violence

***Possible disciplinary measures, in the event of sexual violence, determined according to an analysis of the situation as well as the nature, severity and frequency of the acts committed***

**Information on disciplinary measures in the case of sexual violence (can be the same as above):**

The preferred approach for students who are instigators/perpetrators of sexual violence is one based on increased accountability and education. Moreover, an educational approach is used by specialized organizations that offer therapies to these young people and by the justice system. Contacting specialized resources may help educational institutions determine whether or not a disciplinary measure would be beneficial for a student (e.g. the Centre d'expertise Marie-Vincent, integrated health and social services centres [CISSS] and Integrated University Health and Social Services Centres [CIUSSS], an organization that provides services to adolescents who have instigated sexual violence). Recall that children under 12 years of age who exhibit worrisome or problematic sexual behaviours (see page 3 for the definition) towards others are not recognized as "perpetrators of sexual assault," neither legally nor in the psychological, emotional or sexual sense of the term. Educational interventions are the preferred method for dealing with children engaging in these behaviours, and support measures may be necessary for children who have been subject to or witnessed these behaviours.

**\* If legal proceedings have taken place and a student was found guilty of a criminal offence, the educational institution may be required to apply the judicial measures imposed on the student.**

## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

***Possible disciplinary measures, in the event of bullying or violence based on the aforementioned motives, determined according to an analysis of the situation as well as the nature, severity and frequency of the acts committed***

**Information:**

Due to the broader context of discriminatory violence, it is important to remember the role of education. As punitive action can sometimes exacerbate the situation, it is better to conduct a detailed analysis to appropriately assess the impact of the disciplinary measures.

**Example:**

When appropriate, and after ensuring that the student victim agrees, mediation and restorative action should be prioritized. At Mountainview school we favor Positive Behavior Interventions and Supports in parallel to punitive actions.

**Other information  
concerning disciplinary  
measures**

## FOLLOW-UP ON ANY REPORT OR COMPLAINT

Required follow-up on any report or complaint concerning an act of bullying or violence (EA, s. 75.1, para. 3, subpara. 9)

Measures taken to follow up on any report or complaint concerning an act of bullying or violence

**Follow-up:**

- Record information on the incident.
- Ensure that the situation has ended.
- Follow up with parents about how the situation was addressed.
- Inform the people involved about developments in the incident management, while maintaining confidentiality.
- Ensure that the student instigator/perpetrator and their parents/guardians have lived up to any commitments they may have made.
- Verify that the support and supervisory measures properly meet the needs of the people involved and make any necessary adjustments.
- Inform parents/guardians of the mechanisms that exist for filing a complaint if the incident has not been dealt with to their satisfaction.

For each complaint received concerning bullying or violence, the principal shall, as soon as possible, send the director general of the school service centre a summary report on the nature of the incident and the follow-up measures taken (EA, s. 96.12).

### Sexual Violence

***Measures taken to follow up on any report or complaint concerning an act of bullying or violence***

For each report received relating to an act of sexual violence, the principal shall, as soon as possible, send the director general of the school service centre a summary report on the nature of the incident and the follow-up measures taken (EA, s. 96.12). The summary report concerning an act of sexual violence shall also be sent to the regional student ombudsman (EA, s. 96.12).

**Follow-up in the case of sexual violence:**

Even if the initial evaluation concludes that the student does not have immediate needs following the situation, their needs will be subsequently reassessed at different points in time (e.g. with the help of observations from teachers, by speaking directly to the student).



## Bullying or violence based on motives related, in particular, to skin colour and ethnic or national background

**Measures taken to follow up on any report or complaint concerning an act of bullying or violence based on the aforementioned motives:**

### Information:

The terminology used in the follow-up provided to parents may be interpreted in different ways by some groups. Using neutral and factual terms (descriptions of behaviour) helps maintain an open dialogue.

**Other information concerning the follow-up on any report or complaint**

## OTHER ACTIONS SPECIFIC TO SEXUAL VIOLENCE

**In addition to the elements prescribed above, a separate section of the anti-bullying and anti-violence plan must be for sexual violence. That section must include the following elements (EA, s. 75.1).**

**Compulsory training activities for management and other personnel**

### Information on training:

In addition to the [online training provided by the Ministère de l'Éducation](#) on violence and bullying (available in French only), which discusses reporting to the DYP and the related obligations, among other topics, other training sessions may also be relevant. Provide information on the training session(s) completed by the staff (e.g. duration, format, goals, who provided the training and who participated). Specify the methods used to document the training that staff members have completed.

Centre d'expertise Marie-Vincent – [“Sexualized Behaviour Problems and Sexual Assault Disclosures Among Children Aged 6 to 12 in School Setting”](#)

Centre d'aide et de lutte contre les agressions à caractère sexuel (Sexual Assault Centres, CALACS) in each region – [“Training for school staff Empreinte: Agir ensemble contre les agressions à caractère sexuel”](#)

UQAM – Tel-jeunes – Direction régionale de santé publique de Montréal – [“Sparx - For positive romantic and intimate relationships – Training on positive romantic relationships and violence in intimate relationships”](#)

**Safety measures to stop sexual violence**



### Safety measures for countering sexual violence:

- Review the availability and layout of bathrooms and locker rooms that are accessible to staff and students.
- Create a strategic supervision plan based on the needs of the school.
- Restrict access to some locations or in certain contexts
- Provide guidelines for meetings between school staff and students (e.g. hold these meetings in public spaces whenever appropriate).
- Implement guidelines for how school staff and students interact on social media.

## RESOURCES

RESOURCES	<p><b>Information:</b></p> <p>Educational institutions are asked to make a list of regional or province-wide resources that are relevant for implementing prevention, support or supervisory measures, along with other assistance resources that may be helpful. The Resource Directory in the Anti-Bullying and Anti-Violence in Schools Plan may be useful for guiding educational institutions towards <a href="#">resources contenu/education/soutien-eleves/Bottin-ressources-PPVI.pdf</a></p>
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## OTHER IMPORTANT INFORMATION

* Date of approval of the Anti-Bullying and Anti-Violence Plan by the Governing Board (EA, s. 75.1)	Thursday, December 4, 2025
Resolution number	2025-12-04-9.4
* Date of annual evaluation of the results by the governing board (EA, s. 83.1)	Thursday, June 4, 2026
* Date of annual review of the Anti-Bullying and Anti-Violence Plan (EA, s. 75.1)	Thursday, December 17, 2026
Principal's signature ⇒	
Date ⇒	Monday, December 8, 2025
Signature of the person who chairs the governing board ⇒	
Date ⇒	Monday, December 8, 2025



Quebec