



mtransport

The mobile school transport solution that makes life easier for families.



Parents Info Sheet

Every day, your child boards a school vehicle equipped with the mTransport solution that gives you information about the vehicle during the route.

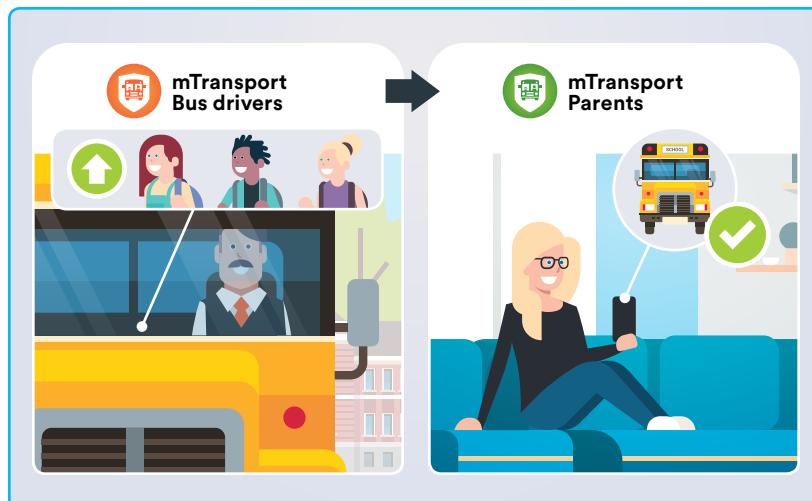
What is mTransport?



mTransport is a mobile solution for tracking students and vehicles in school transport.

mTransport increases the quality, reliability and simplicity of communications between all involved in school transport, with the aim of increasing the safety of your children.

How does mTransport work?



On the tablet installed in the vehicle, the bus driver can see the list of stops and students expected at each stop.

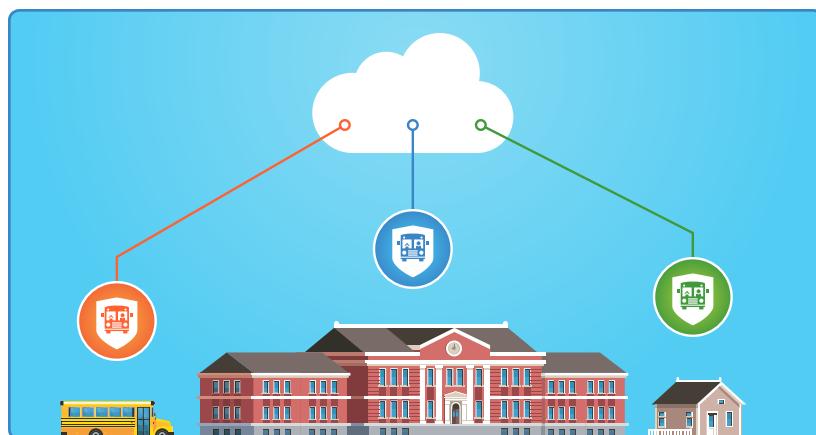
Parents receive real-time route information as transmitted by the driver.

Depending on the routes, mTransport can be used with or without on-board presence tracking. Students must follow the instructions given to them regarding the verification of their transportation card.

What information is communicated to parents?



How is data security ensured?



If the driver uses the app, you will receive the following notifications:

Approaching vehicle: the vehicle has left the stop preceding yours.

Stop completed: the vehicle has left your stop.

School Arrival / School Departure:

the vehicle has arrived at school (morning) or leaves school (afternoon).

Delay: delay notifications are sent either manually by an operator or automatically triggered by the system.

If the driver does not use the app during a route or ceases to use the app along the way, you will receive a notification to inform you.

You will also receive a notification when you or another authorized parent or guardian reports an upcoming absence using the function available in the app.

mPhase, designer of the mTransport solution, attaches great importance to the security of the data entrusted to them, and to all aspects of their use.

The stages of data transmission, storage and processing are subject to stringent encryption, security, access control and confidentiality requirements.

All transport data are the property of the school organization and remain at all times in Canada. These same data are provided to carriers to operate the bus service. These are used for transportation purposes only.



Download the mTransport app

