



January 31, 2024

Subject: Redefined Security - The mTransport System in Action!

Dear Parents,

Following the success of the mTransport pilot project conducted in 2021-2022, which was highly appreciated by parents, the Riverside School Board (RSB) is now gradually implementing this system across all its school vehicles. MTransport is a tool that allows us to track the movements of our school buses and berlines in real-time through a tablet installed in the vehicles, thereby enhancing the safety of our students during their transport. We are pleased to inform you that the mTransport system is now operational in the vehicles serving your child's school, or about to be.

You can now download the mTransport application for free on your smartphone, whether you use an iPhone or an Android device. This application will enable you to monitor your child's movements by receiving notifications in the morning and afternoon whenever:

- The vehicle has left the stop preceding yours.
- Your child had boarded the vehicle.
- Your child has disembarked from the vehicle.

After installation, the application will prompt you to register using the same email address as listed in your child's file.

In the coming days, the school staff will provide your child, who takes a school bus, with an encoded card protected in a plastic pouch attached to a lanyard. When your child boards or disembarks from the vehicle, they will be required to present the card to a reader. Please note that the card remains valid even if there are changes to your child's file (e.g., moving, change of route, new school year, etc.). Therefore, we kindly ask you to keep it carefully as it will remain valid throughout your child's education with RSB, year after year.

Please be aware that cards for students in berlines are not necessary, but you can still use the parent application to receive notifications.

Attached, you will find two explanatory documents on the use of mTransport, including information on how the system works and the steps to download the application.

For any question related to the mTransport system, please communicate with us via our online platform <https://transport.rsb.qc.ca/app/en/faq> and choose the section: information request.

Yours sincerely,

The Transportation Team of the Riverside School Board