



Tuesday 12th May 2020

Dear Sir or Madam,

Agglomération de Longueuil Police Department would like to send you this message of public interest

1. CONTEXT

This message is dedicated to the Asian community and was created following a request from one of our citizens who asked us to reiterate recommendations on how to deal with heinous or racial incidents.

These incidents may take different forms such as: insults, profanity, comments on social media, giving someone the finger, refusal to serve or be served, defamation, threats, assaults (armed or not), etc. None of these are acceptable. We want all our citizens, regardless of ethnicity, to feel safe in any circumstance, and even more so during these peculiar times related to the Covid-19 crisis

2. ADVICE

- 1- *In any situation of conflict, we advise citizens to not engage verbally or physically with the other person. We recommend avoiding any kind of interaction with the person. Even if your intentions are good, you might not know the person in front of you and even if you do know the person, you don't know what his or her intentions are and just how far they are willing to go. Safety first.*
- 2- *This does not mean however that you have to tolerate the situation. If you are victim or witness of these kinds of incidents, we ask you to try and observe as many details as possible about the person (physical description and clothes), his car or the place where he/she is and then report the incident.*

3. REPORTING

There are 3 ways you can report an incident to the police department:

- 1- At anytime you can call 9-1-1. You'll be able to meet with police officers at your home or any other location you prefer on the territory of Longueuil Agglomeration.

- 2- Contact us by e-mail. Our team of advisers will take charge of all these types of cases at: police.conseillers@longueuil.quebec
- 3- Contact **Info-Azimuth line at 450 646-8500**. Here you can leave a voicemail message with the details of a situation you've witnessed. You can leave your name or remain anonymous if you prefer. This line is not to be used for emergencies.

You can ask questions, get answers and even press charges without any obligations on your part.

You can also reach **Sino-Quebec at 450 445-6666** / www.centresinoquebec.com. A community resource on our territory that can offer help and support.

4. SOCIAL MEDIA

If you are victim or witness of a hate crime or racist situation on social media, the same advice should be followed. You can also report the comment or incident directly on the website or platform that you saw it on.

For any questions regarding this matter you can consult the websites: « needhelpnow.ca » and « mediasmarts.ca ».

5. MENTAL HEALTH AND HELP

If you have any concerns or fears and need some help, you can contact your CLSC, 8-1-1 line or l'Accès Crisis Center at 450 679-8689 (24/7). And don't forget, you can always dial 9-1-1.

6. REFERENCES

In conclusion, we want to thank you for continuing to follow the Government recommendations during these pandemic times. Please contact us for any questions, comments or suggestions.

For any questions about Quebec's laws you can consult the website : www.educaloi.qc.ca

Thank you,

SPAL